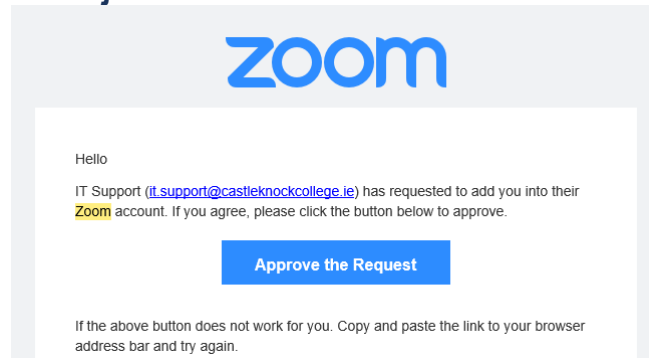


## IMPORTANT UPDATE REGARDING ZOOM 01/12/2021

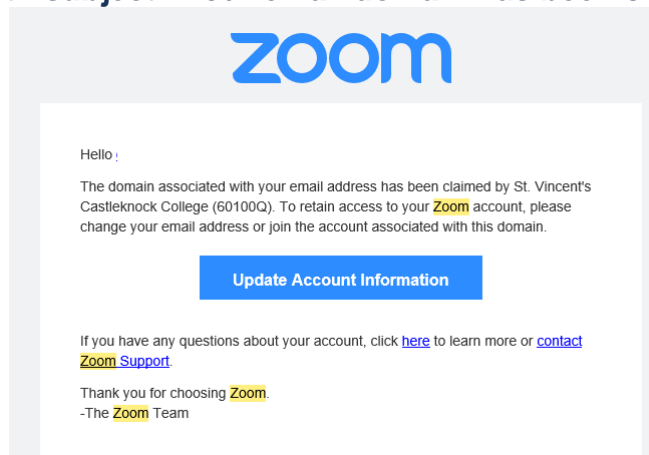
We have made an important change to our Zoom configuration in December 2021.

Each student will have received one of two e-mails from Zoom between Wednesday December 1st and Friday December 3rd which look like the below which they **must** follow in order to be able to attend any future Zoom classes with their teachers should the need arise.

### Email 1: E-mail with subject “Zoom Account Invitation”



### Email 2: E-mail with subject “Your email domain has been claimed”



You **must** click on either the “Approve the Request” or “Update Account Information”, depending on which e-mail you received, and follow the steps in these e-mails as soon as possible.

Please be aware that **it can take up to 24 hours for the process to complete and you will be unable to access any live classes until you do!!**

**If you didn't receive either e-mail, please contact Mr Kelly on [it.support@castleknockcollege.ie](mailto:it.support@castleknockcollege.ie) as soon as possible.**